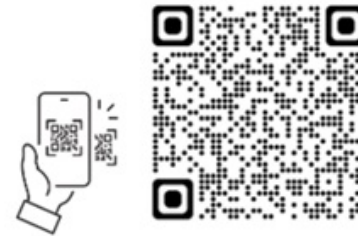# Missouri Department of MENTAL HEALTH

Dashboard

June 2024

Serving, empowering, and supporting Missourians to live their best lives.

OpEx
- It's about defining goals
- It's about measuring progress
- It's about communicating results

https://dmh.mo.gov/about/better-government

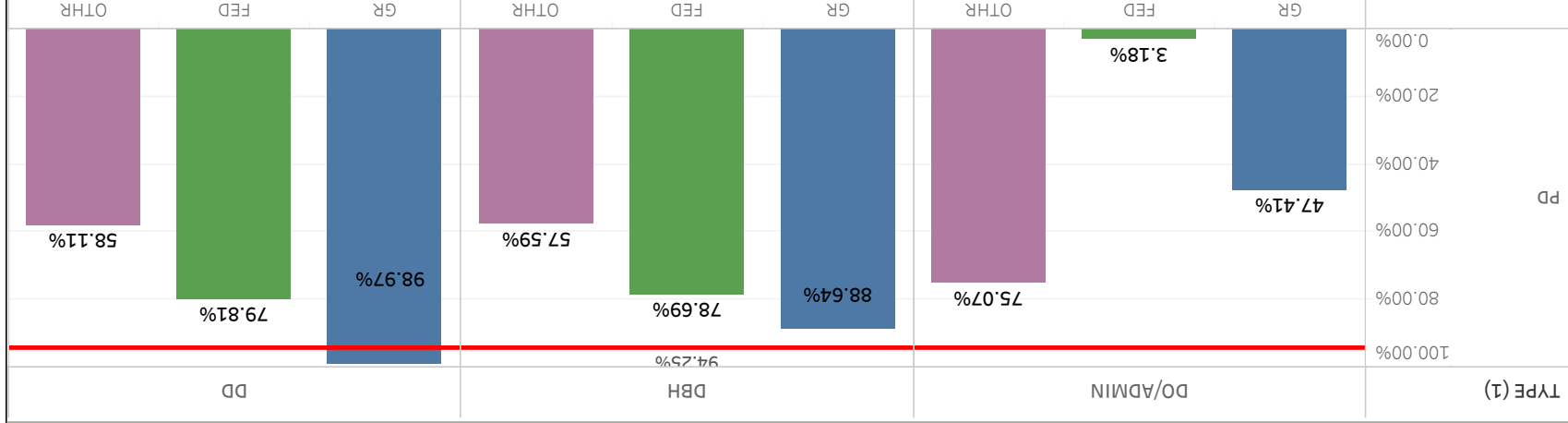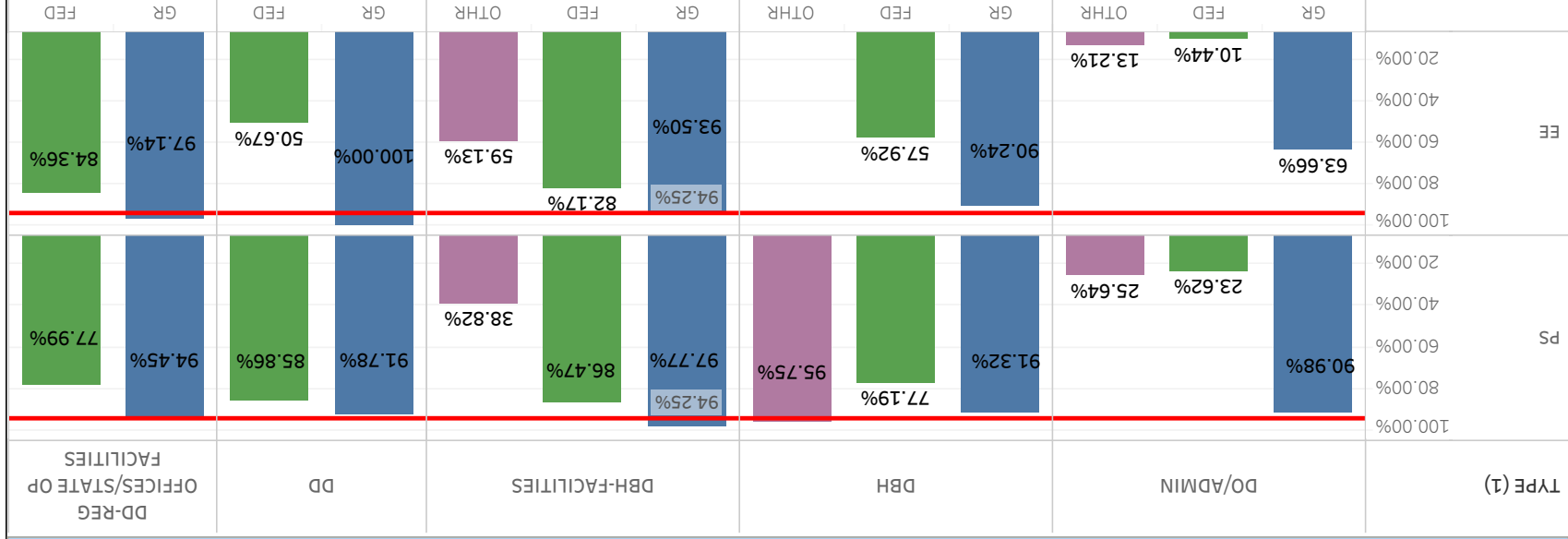# Missouri Department of MENTAL HEALTH

FY24 Priorities

MISSION
Serving, empowering and supporting Missourians to live their best lives.

THEMES

Mental Health Service Capacity and Infrastructure	Children's Services and Supports	Quality Outcomes	Workforce

INITIATIVES

Mental Health Service Capacity and Infrastructure	Children's Services and Supports	Quality Outcomes	Workforce
• Increase awareness and utilization of the 988 Suicide & Crisis Lifeline • Increase number of individuals receiving competency restoration services across the system • Increase the utilization of medication for the treatment of alcohol use disorder • Initiate design of and planning for new behavioral health hospital in Kansas City	• Develop a range of services designed to improve parent-child relationship and early childhood mental wellness • Develop a children's waiver • Expand Youth Behavior Health Liaison outreach and access • Update and expand the use of Treatment Family Homes and Professional Parent Homes • Develop resources to address first episode psychosis	• Implement a Developmental Disabilities Health Home • Develop outcome analysis system for the Division of Development Disabilities Value Based Purchasing • Increase access to and utilization of remote supports • Develop clinical resource team model • Develop strategies to address intellectual and developmental disabilities aging population in community	• Design and advocate for targeted compensation adjustments • Revamp and modernize on-boarding for facilities • Pilot and implement new recruitment plan. • Implement and expand the Department of Mental Health peer network of critical incident stress management

July 2023

Expenditures by Division as of June 9, 2024

Personal Services and Expense & Equipment

TYPE (1)	DD-REG OFFICES/STATE OF FACILITIES		DD		DBH-FACILITIES			DBH			DO/ADMIN		
	GR	FED	GR	FED	GR	FED	OTHR	GR	FED	OTHR	GR	FED	OTHR
PS	94.45%	77.99%	91.78%	85.86%	97.77% / 94.25%	86.47%	38.82%	91.32%	77.19%	95.75%	90.98%	23.62%	25.64%
EE	97.14%	84.36%	100.00%	50.67%	93.50% / 94.25%	82.17%	59.13%	90.24%	57.92%		63.66%	10.44%	13.21%

Program Expenditures

TYPE (1)	DD			DBH			DO/ADMIN		
	GR	FED	OTHR	GR	FED	OTHR	GR	FED	OTHR
PD	98.97% / 94.25%	79.81%	58.11%	88.64%	78.69%	57.59%	47.41%	3.18%	75.07%
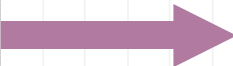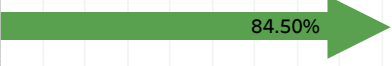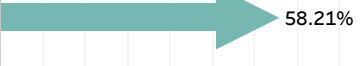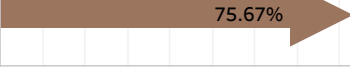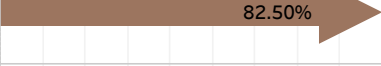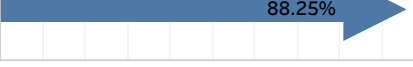
ARPA Project Tracking

Percent of ARPA Projects Complete

Name of Project

Name of Project	
TimeClock Plus (TCP) System for State Operated Facilities	48.17%
Cooper House in St. Louis	37.50%
Bed Registry System	98.67%
FQHC/CCBHO/CMHC Capital Improvements	84.50%
Betty Jean Kerr People's Health Center Repair and Renovation	89.00%
Recovery Lighthouse, Inc Repair and and Renovation	100.00%
Electronic Health Records System	58.21%
Behavioral Health Crisis Centers	75.67%
Residential Alternatives	82.50%
Amethyst Place Capital Improvements	88.25%

Percent of ARPA Expenditures Paid

ARPA Project Name

ARPA Project Name	
DBH Group Home and Cottage ADA Compliance Transformation	0.00%
Fulton State Hospital Biggs Renovation	0.00%
TimeClock Plus (TCP) System for State Operated Facilities	32.60%
Cooper House in St. Louis	0.00%
Bed Registry System	87.86%
FQHC/CCBHO/CMHC Capital Improvements	38.20%
Betty Jean Kerr People's Health Center Repair and Renovation	55.87%
Recovery Lighthouse, Inc Repair and and Renovation	100.00%
Electronic Health Records System	23.30%
Behavioral Health Crisis Centers	26.58%
Residential Alternatives	30.02%
Amethyst Place Capital Improvements	52.97%

All ARPA funds are obligated.

Engage Surveys

Measure	FY 2022 Q3	FY 2023 Q1	FY 2023 Q3	FY 2024 Q1	FY 2024 Q3
Evaluation Completion Rate	95.9	97.5	97.9	97	92.5
Upward Feedback	35.6	35.2	36.1	32.4	33.9

% Completed Engage Evaluations by Location: March 2024

Central Office	DD Regional Office					DD State Operated						DBH State Operated					
CO	CMRO	KCRO	SiRO	SLRO	SpRO	BHC	DDTC	HHC	NWCS	SEMORS	SWCS	CBM	FSH	FTC	HCH	NWMPRC	SEMMHC
94%	100%	99%	100%	97%	95%	100%	91%	99%	91%	93%	98%	93%	93%	85%	96%	98%	86%
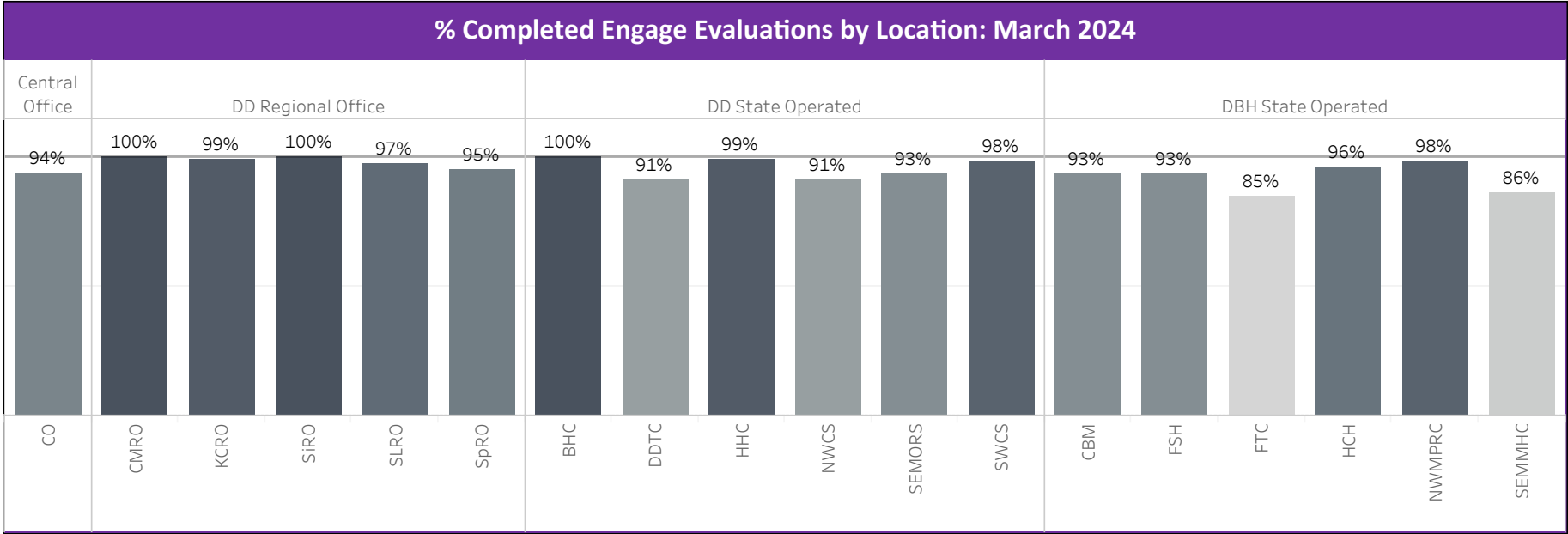
Location   All

Years of Service with State
- 0 - 5
- 6 - 10
- 11 - 15
- 16 - 20
- 21 - 25
- 26 - 30
- 30+

45.76%
18.91%
12.67%
9.73%
6.55%
1.96%
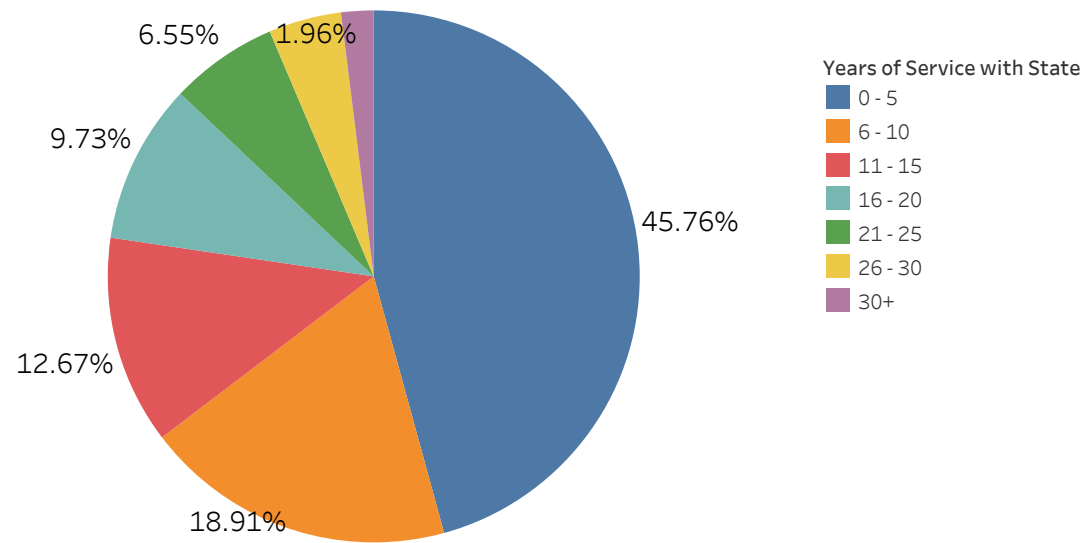
Years of Service: Agency Service (blue) compared to State Service (red)

Agency Service (blue):
- 0 - 5: 2,833
- 6 - 10: 1,020
- 11 - 15: 642
- 16 - 20: 496
- 21 - 25: 287
- 26 - 30: 203
- 31 - 35: 63
- 36 - 40: 22
- 41 - 45: 7
- 46+: 2

State Service (red):
- 0 - 5: 2,550
- 6 - 10: 1,054
- 11 - 15: 706
- 16 - 20: 542
- 21 - 25: 365
- 26 - 30: 247
- 31 - 35: 72
- 36 - 40: 26
- 41 - 45: 7
- 46+: 4

Mo Careers Applicant Data Tracker

Line chart values by month:
- December 2022: 915
- 1,112
- 1,089
- 985
- 1,654
- 1,414
- June 2023: 1,267
- 1,527
- August 2023: 1,546
- 1,268
- October 2023: 1,184
- 1,273
- December 2023: 1,102
- 1,609
- February 2024: 1,549
- 1,622
- April 2024: 1,603

Average Business Days to Fill Position Last 6 Months

*Goal less than 30 business days

Regional Office or Group — Avg. Business Days to Fill

- Central Office: 32.00
- Central Missouri Regional Office: 59.67
- Kansas City Regional Office: 30.25
- Sikeston Regional Office: 38.25
- St Louis Regional Office: 24.00
- Assessment Team: 27.50
- Multi Tiered System of Supports: 28.33
- Self Directed Services: 32.00

Month of Offer Made

Count of Positions Filled:
- Dec 2023: 7
- Jan 2024: 3
- Feb 2024: 7
- Mar 2024: 2
- Apr 2024: 3
- May 2024: 3

Avg. Business Days to Fill:
- Dec 2023: 39.57
- Jan 2024: 46.67
- Feb 2024: 34.00
- Mar 2024: 13.00
- Apr 2024: 26.00
- May 2024: 33.00

(Reference line at 30.00)

Year 2023   Location All   Type ■ NHIRE ■ TERM

New Hires and Terms per Location: All
This graph reflects New Hires and Terms processed for those in full-time, part-time, and hourly status

Number of Personnel Actions Processed

Month	NHIRE	TERM
January	330	223
February	311	188
March	257	172
April	297	164
May	306	179
June	392	156
July	378	203
August	392	255
September	372	187
October	278	187
November	322	168
December	230	227
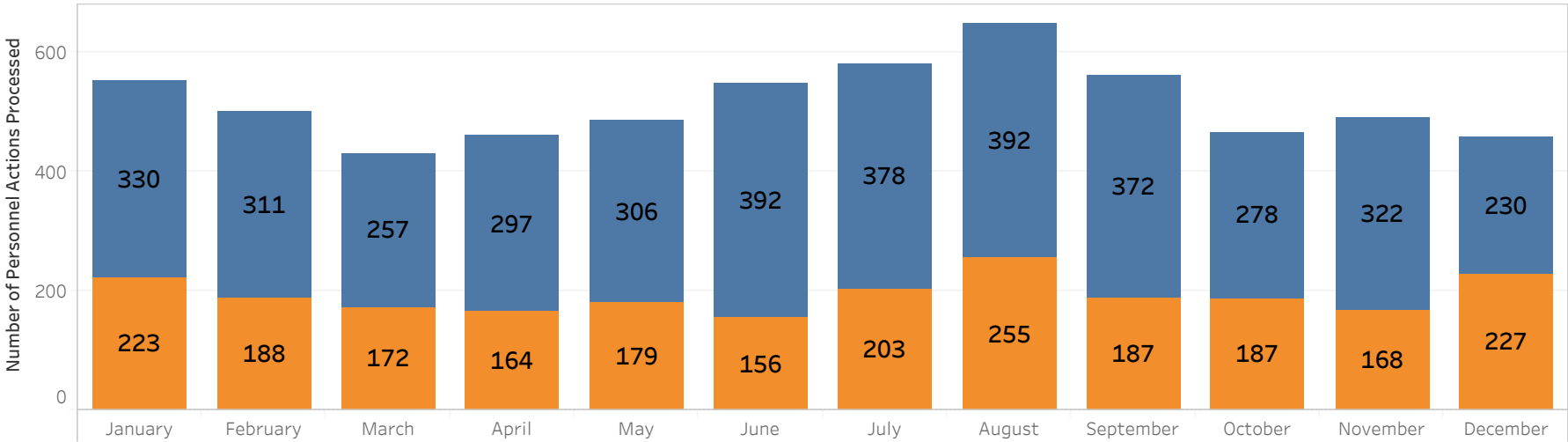
Full-Time and Part-Time New Hires and Terms by Month

Full-Time:
Month	NHIRE	TERM
January	179	137
February	166	132
March	150	125
April	188	132
May	173	108
June	233	112
July	217	152
August	239	186
September	238	148
October	162	151
November	218	135
December	160	142

Part-Time:
Month	NHIRE	TERM
January	151	86
February	145	
March	107	
April	109	
May	133	
June	159	
July	161	
August	153	69
September	134	
October	116	
November		
December	70	85

Full-Time and Part-Time New Hires and Terms by Location

Full-Time (selected labels): FSH 625, FTC 257, NWCS 256, FSH TERM 375

Part-Time (selected labels): CMRO 2, FSH 719, FSH TERM 220, SLRO 1

Locations: BEL, CBM, CMRO, CO, DDTC, FSH, FTC, HAW, HIG, KCRO, NWCS, NWM, SEMORS, SIK, SLRO, SMMHC, SPRO, SWCS
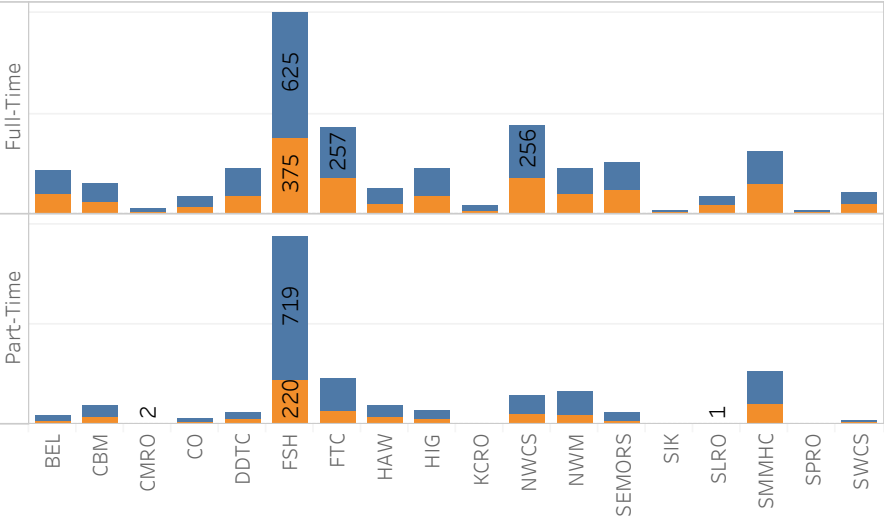
Location   All   Year   All   Type   All

Turnover Time (measured in days): All/All/All

Actions
- Dismissal
- Other Termination
- Resigned Agency
- Resigned State
- Retire
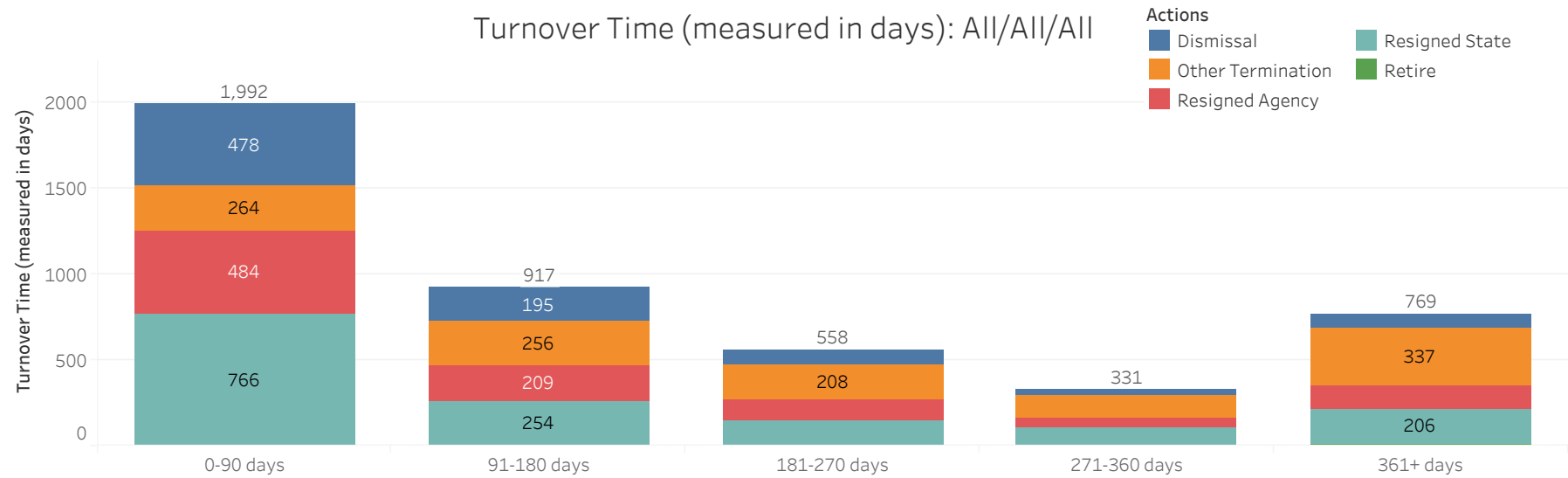
Dismissals by Location: All
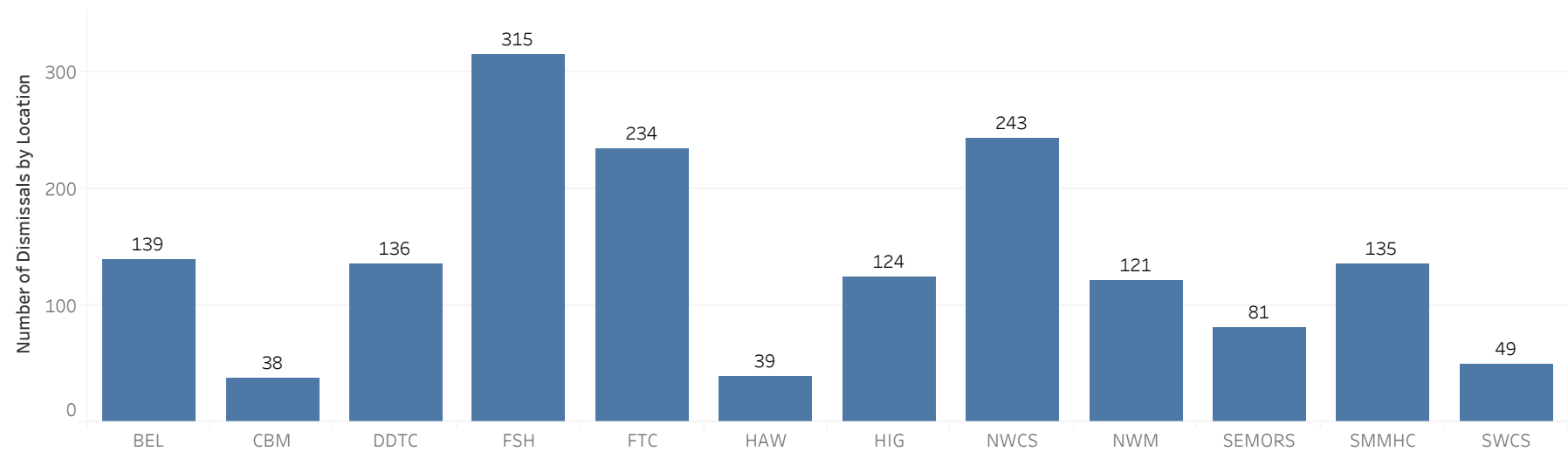
Assignment Map - Last 12 Months

AssignedRegion
- C
- E
- W

Map values: 1, 1, 4, 5, 1, 5, 1, 1, 3, 8, 3, 2, 59, 3, 15, 13, 1, 2, 16, 17, 1, 2, 2, 9, 4, 27, 1, 2, 7, 1, 2, 1, 7, 2, 1, 1, 1, 2, 1, 1, 22, 1, 2, 27, 1, 14, 1, 14, 1, 9, 4, 20, 1, 1, 1, 1, 2

© 2024 Mapbox © OpenStreetMap

Completed Investigations and SRIs

Legend: SRI, Inv

	2023				2024	
	Q1	Q2	Q3	Q4	Q1	Q2

Inv values: Jan 42, Feb 32, Mar 50, Apr 50, May 35, Jun 36, Jul 37, Aug 39, Sep 38, Oct 37, Nov 42, Dec 44, Jan 45, Feb 41, Mar 40, Apr 41, May 46, Jun 6

SRI values: Jan 5, Feb 1, Mar 1, Apr 2, May 2, Jun 2, Jul 2, Aug 3, Sep 3, Oct 2, Nov 1, Dec 2, Jan 4, Feb 4, Mar 3, May 4, Jun 1
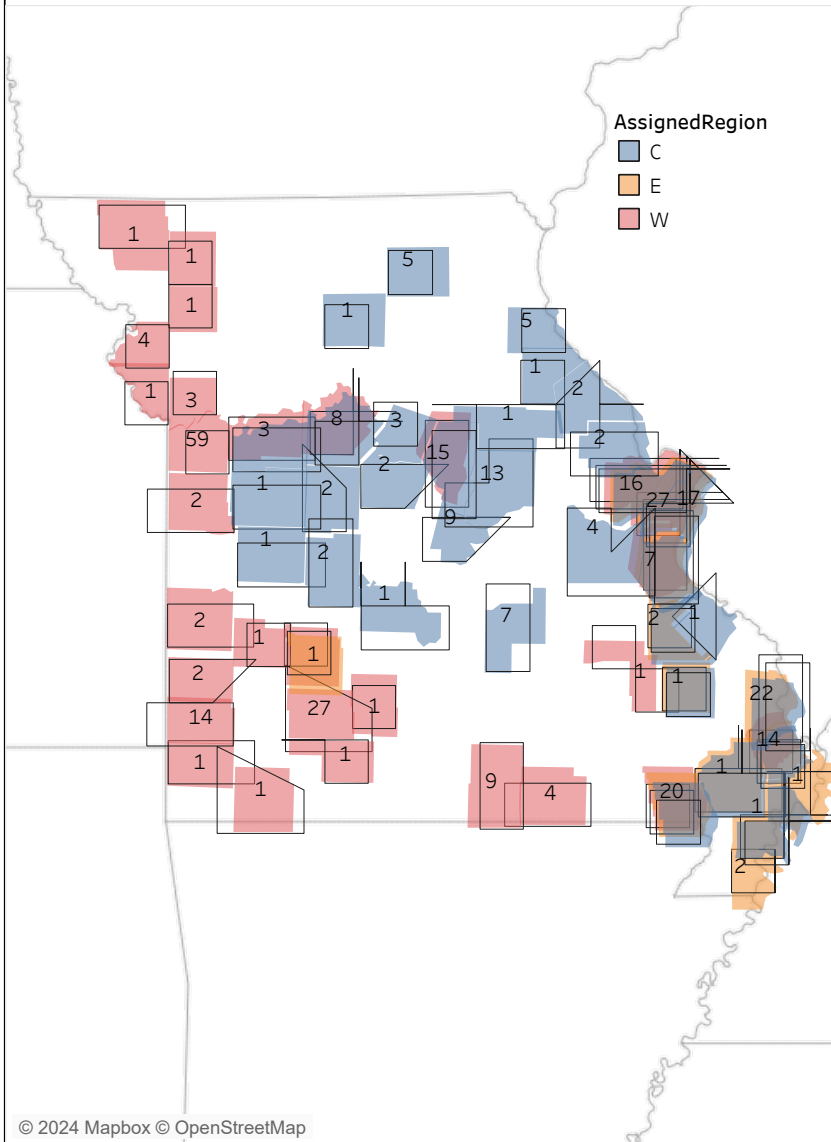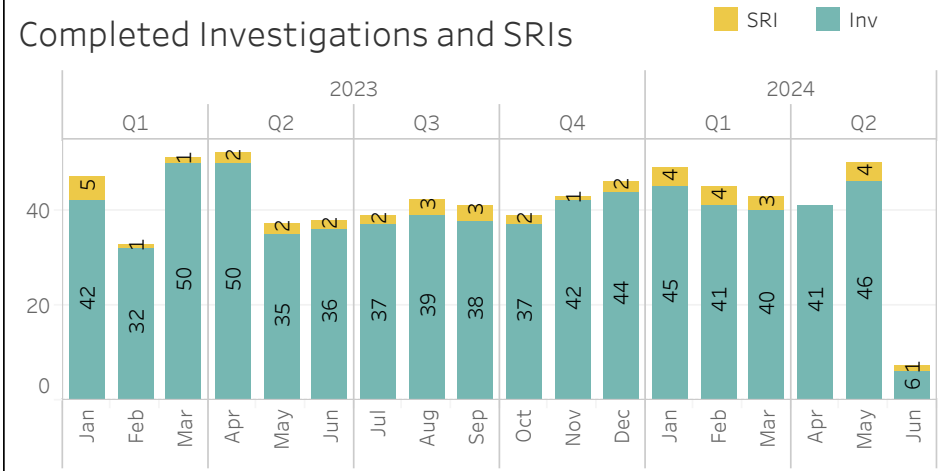
Completed Investigations and SRIs by Division

Legend: DBH, DD

	2023				2024	
	Q1	Q2	Q3	Q4	Q1	Q2

DD values: Jan 36, Feb 26, Mar 46, Apr 46, M.. 30, Jun 33, Jul 32, Aug 37, Sep 35, Oct 34, Nov 35, Dec 40, Jan 41, Feb 38, Mar 32, Apr 37, M.. 47, Jun 5

DBH values: Jan 11, Feb 7, Mar 5, Apr 6, M.. 7, Jun 5, Jul 7, Aug 5, Sep 6, Oct 8, Nov 8, Dec 6, Jan 8, Feb 7, Mar 11
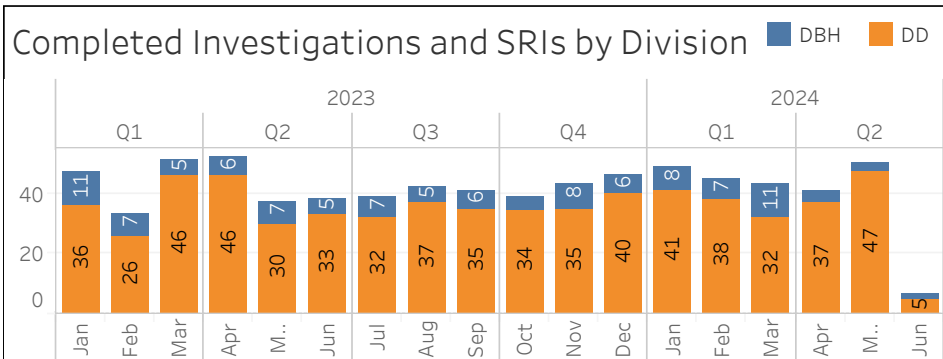
Avg Days Assigned to Final or Preliminary Report (non-ICF) Last Month

DBH	May 2024	29.0 Days - 3 Cases
DD	May 2024	31.7 Days - 44 Cases
Grand Total		31.5 Days - 47 Cases

Axis: 0, 5, 10, 15, 20, 25, 30

L&C Surveys

Certification | Licensure

# of Surveys

Certification

Month	No Deficiencies	Deficiencies
Mar 23	10 (42%)	14 (58%)
Apr 23	6 (60%)	4 (40%)
May ..	6 (50%)	6 (50%)
Jun 23	4 (27%)	11 (73%)
Jul 23	5 (45%)	6 (55%)
Aug 23	8 (50%)	8 (50%)
Sep 23	8 (62%)	5 (38%)
Oct 23	6 (40%)	9 (60%)
Nov 23	7 (41%)	10 (59%)
Dec 23	7 (64%)	4 (36%)
Jan 24	4 (29%)	10 (71%)
Feb 24	6 (43%)	8 (57%)

Licensure

Month	No Deficiencies	Deficiencies
Mar 23	8 (44%)	10 (56%)
Apr 23	7 (70%)	3 (30%)
May ..	7 (44%)	9 (56%)
Jun 23	9 (56%)	7 (44%)
Jul 23	5 (29%)	12 (71%)
Aug 23	7 (47%)	8 (53%)
Sep 23	8 (53%)	7 (47%)
Oct 23	9 (53%)	8 (47%)
Nov 23	3 (23%)	10 (77%)
Dec 23	7 (64%)	4 (36%)
Jan 24	4 (27%)	11 (73%)
Feb 24	12 (80%)	3 (20%)

Deficiencies No Deficiencies

DEVELOPMENTAL DISABILITIES
Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Home and Community Based Waiver Services

People Requesting Waiver Services

Eligibility Group	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024
In-Home UR Score 0 to 11	117	107	124	118	88	113
In-Home UR Score 12	2	2	1	1	1	1
Residential UR Score 12	6	6	6	5	5	5
Grand Total	125	115	131	124	94	119

Available DD Waiver Slots FY2024

Waiver Type	
Community	232
Comprehensive	566
Lopez	12
Partnership	1,942

People Served by Waiver

Waiver Type	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024
Community	6,322	6,407	6,498	6,599	6,621	6,640
Comprehensive	8,912	8,911	8,935	8,956	8,948	8,943
Lopez	309	312	315	319	319	318
Partnership	1,394	1,349	1,321	1,298	1,305	1,294
Grand Total	16,937	16,979	17,069	17,172	17,193	17,195

Expenditures by Waiver

		FY 2023 Q4	FY 2024 Q1	FY 2024 Q2	FY 2024 Q3	FY 2024 Q4
Community	Average Expenditures Per Person	$12,162	$12,344	$13,970	$11,385	$11,765
	Total Paid	$61.95M	$66.36M	$78.72M	$65.65M	$70.79M
Comprehensive	Average Expenditures Per Person	$44,791	$44,765	$58,366	$49,261	$44,145
	Total Paid	$382.56M	$383.86M	$506.15M	$427.63M	$386.05M
MOCDD	Average Expenditures Per Person	$5,750	$6,771	$6,751	$5,992	$6,075
	Total Paid	$1.55M	$1.94M	$1.90M	$1.65M	$1.66M
Partnership	Average Expenditures Per Person	$1,771	$1,746	$1,826	$1,412	$1,322
	Total Paid	$2.43M	$2.31M	$2.21M	$1.51M	$1.30M

Waiver Expenditures Over Time

FY 2023 Quarter 3	FY 2023 Quarter 4	FY 2024 Quarter 1	FY 2024 Quarter 2	FY 2024 Quarter 3
$449.17M	$448.49M	$454.47M	$588.98M	$496.44M
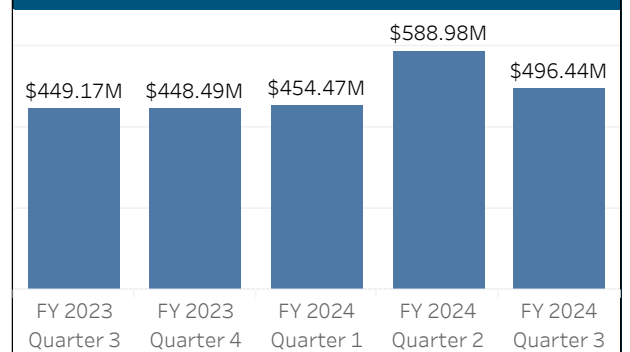
Expenditures as of 6/7/2024 10:19:35 AM

FY: Fiscal Year starts at July 1

DEVELOPMENTAL DISABILITIES *Missouri Department of Mental Health*
DIVISION OF DEVELOPMENTAL DISABILITIES

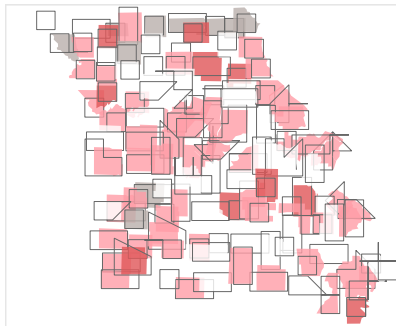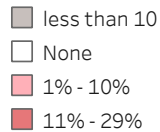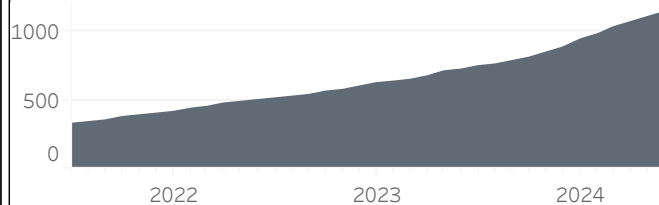# Independence/ Self-Sufficiency

Universal Design and Assistive Technology

May 2024
% of Individuals with a Waiver authorized for Assistive Technology or Remote Supports

- less than 10
- None
- 1% - 10%
- 11% - 29%

Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021

Consultations, Technical Assistances, and Trainings
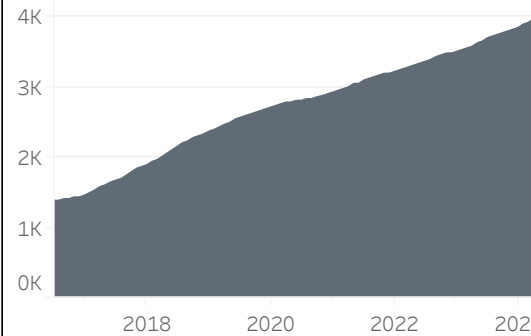
Program Type	Mar 24	Apr 24	May 24	Jun 24
Null		1		1
Assitve Technology	16	12	11	1
Environmental Accessibilit..	42	42	37	10
Specialized Medical Equip..	1	3	1	

Employment Services

Cumulative Number of Consumers with an Employment Service Authorization

May 2024
% of Individuals ages 14-64 with open Waiver EOC authorized for employment services

- less than 10
- None
- 1% - 12%
- 13% - 24%
- 25% - 34%
- 35% or more
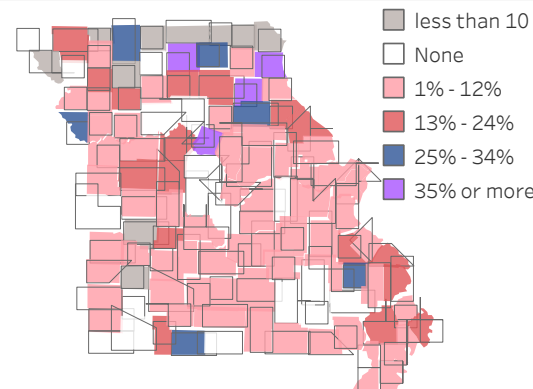
Self Directed Services

Individuals using Self-Directed Services (SDS) **Best practice goal is 23%**

- .1% - 19%
- None

© Mapbox © OSM
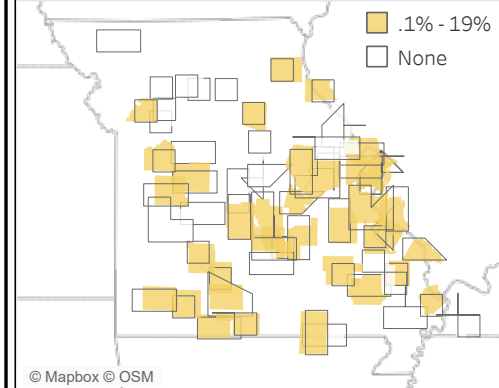
Average Days to Process New Referral

11.890	8.000	6.000	7.000	10.000
Dec 23	Jan 24	Feb 24	Mar 24	Apr 24

DEVELOPMENTAL DISABILITIES *Missouri Department of Mental Health*
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Timely Annual Budgets by Region

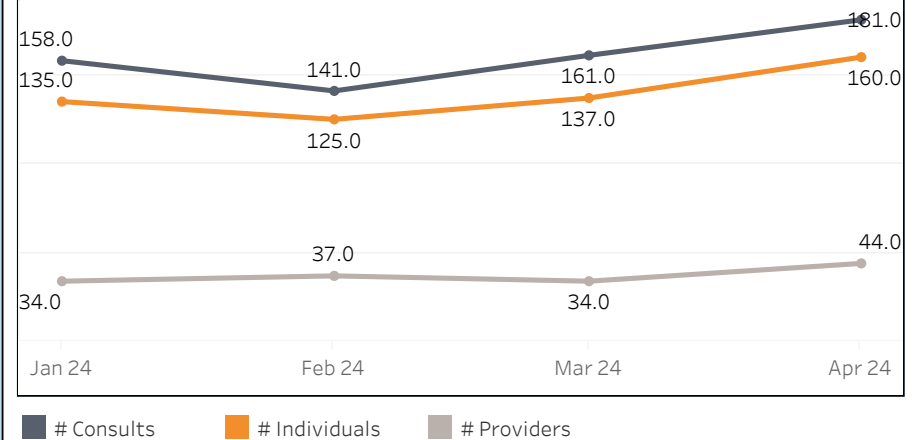|	March 2024	April 2024	May 2024
Albany	80.00%	70.97%	69.81%
Central Missouri	76.33%	80.20%	84.55%
Hannibal	75.41%	77.14%	84.38%
Joplin	84.03%	82.95%	85.33%
Kansas City	57.62% / 42.38%	55.44% / 44.56%	66.34% / 33.66%
Kirksville	78.38%	82.93%	82.35%
Poplar Bluff	96.10%	97.44%	98.59%
Rolla	91.73%	93.01%	92.31%
Sikeston	74.23%	71.90%	75.89%
Springfield	83.51%	84.48%	90.95%
St Louis	56.03% / 43.97%	63.27% / 36.73%	62.98% / 37.02%

Legend: OnTime / Late

StationMD Usage
Info on StationMD: dmh.mo.gov/dev-disabilities/stationMD

	Jan 24	Feb 24	Mar 24	Apr 24
# Consults	158.0	141.0	161.0	181.0
# Individuals	135.0	125.0	137.0	160.0
# Providers	34.0	37.0	34.0	44.0

StationMD Consults that Deflected Emergency Care
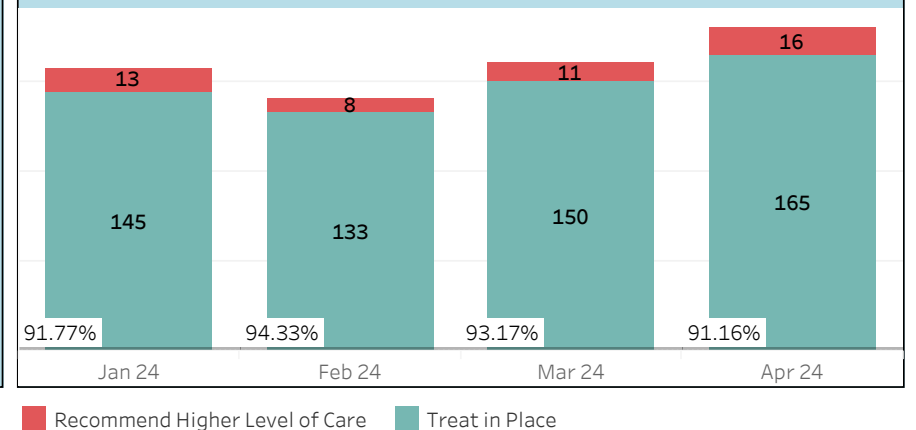
	Jan 24	Feb 24	Mar 24	Apr 24
Recommend Higher Level of Care	13	8	11	16
Treat in Place	145	133	150	165
(Treat in Place %)	91.77%	94.33%	93.17%	91.16%

Missouri Department of Mental Health
DEVELOPMENTAL DISABILITIES
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Percent of Residential Individuals by Risk Level

Risk Factor: High Risk, At Risk, No Known Risk

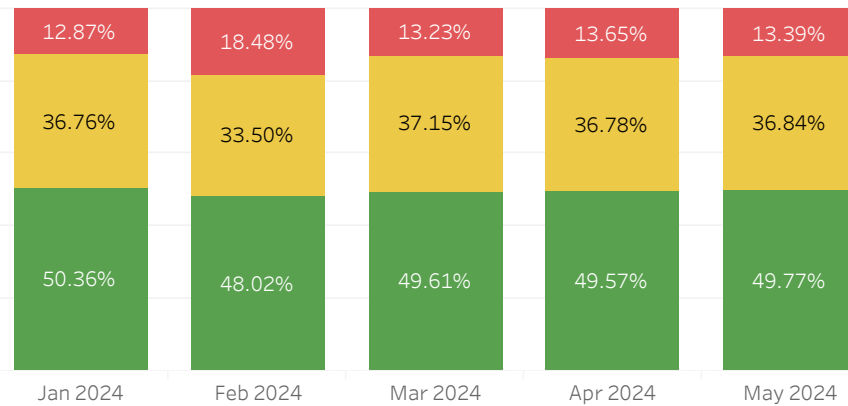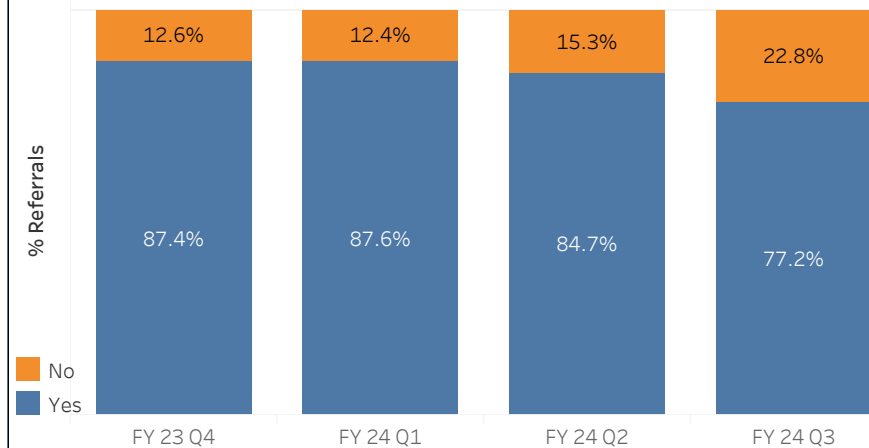|	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024
High Risk	12.87%	18.48%	13.23%	13.65%	13.39%
At Risk	36.76%	33.50%	37.15%	36.78%	36.84%
No Known Risk	50.36%	48.02%	49.61%	49.57%	49.77%

Were Due Process Elements in Place?

% Referrals

	FY 23 Q4	FY 24 Q1	FY 24 Q2	FY 24 Q3
No	12.6%	12.4%	15.3%	22.8%
Yes	87.4%	87.6%	84.7%	77.2%

Number of Open Residential Consumer Referrals

826

How many people were in need of a new residential provider over time?

445, 411, 464, 384, 393, 495, 491, 569, 636, 752, 835, 810, 773, 821, 873, 858, 830

Quarter of Date: FY 2021 Q2, FY 2022 Q2, FY 2023 Q2, FY 2024 Q2
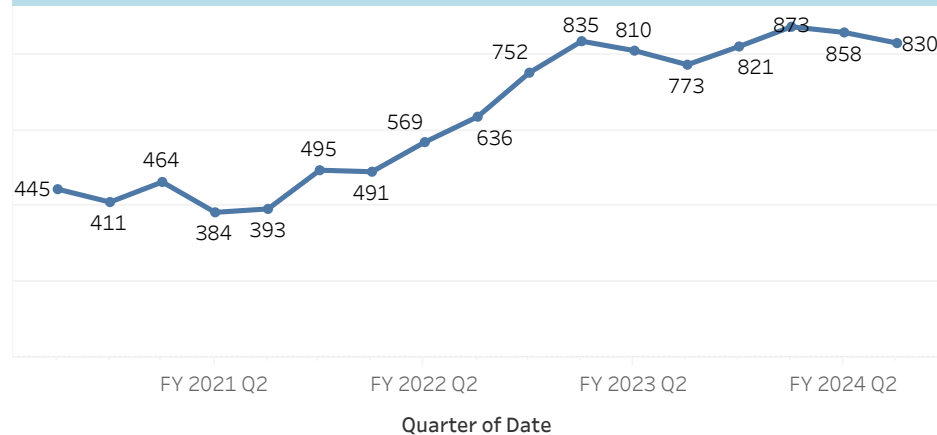
Length of Time Open on Consumer Referral Database
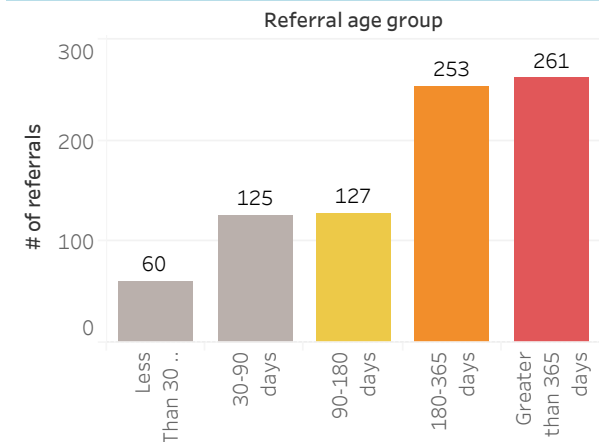
Referral age group

# of referrals

Less Than 30 ..	30-90 days	90-180 days	180-365 days	Greater than 365 days
60	125	127	253	261

Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES
DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Provider Corrective Action Plan (CAP)

Number of Providers Currently on Corrective Action Plan

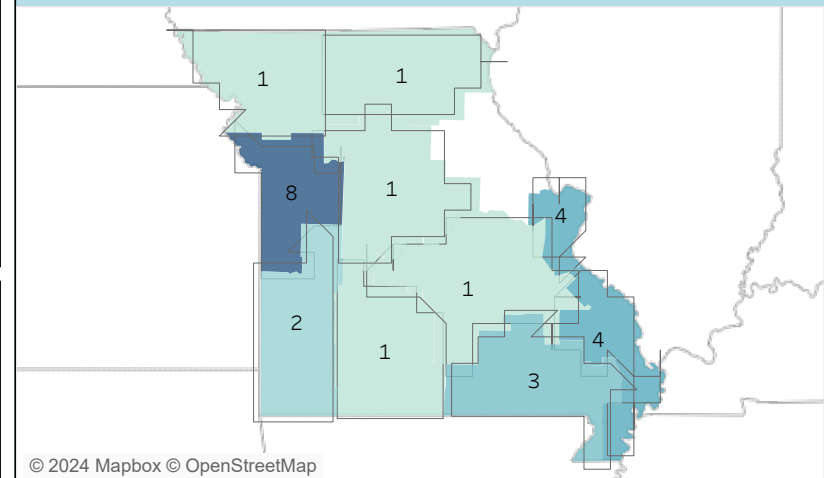|	Service Provider	TCM	Grand Total
Count of Agencies	25.00	2.00	27.00
%Service Providers	4.01%	-	4.01%
%TCM	-	2.86%	2.86%

Provider Corrective Action Plans Ended Previous Month

7

Provider Corrective Action Plans Implemented Previous Month

7

Map of Providers Currently on a Corrective Action Plan

© 2024 Mapbox © OpenStreetMap

Number of Agencies Currently on CAP by Length of Time

0 - 49 days	50 - 99 days	100 - 199 days	200 - 364 days	365 or more days
8	6	5	5	3

Issues Leading to CAP

Issue	Count
Administrative Systems	7
Business/contractual (SOS, ta..	1
EMT/POA Systems	2
Health/Safety Oversight	1
Rights/Due Process	1
Service Delivery doesn't meet ..	1
Service Documentation	1
Staff qualifications/training	18
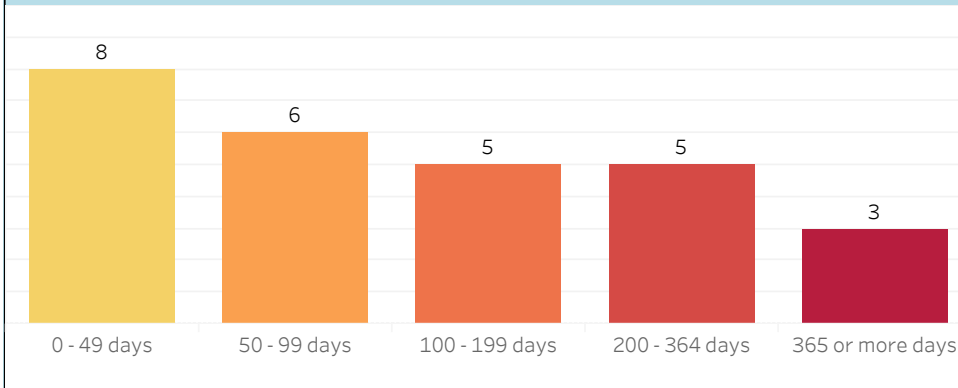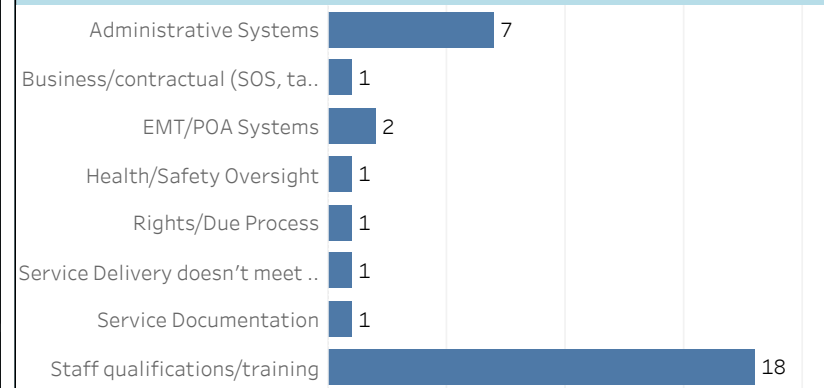
MOQO: Safety & Security
Staff & Knowledge of Reporting

Having staff that are knowledgeable and do not change often may decrease the likelihood of abuse and neglect. Additionally, having family that knows how to report issues with staff may decrease the likelihood of abuse and neglect, too.

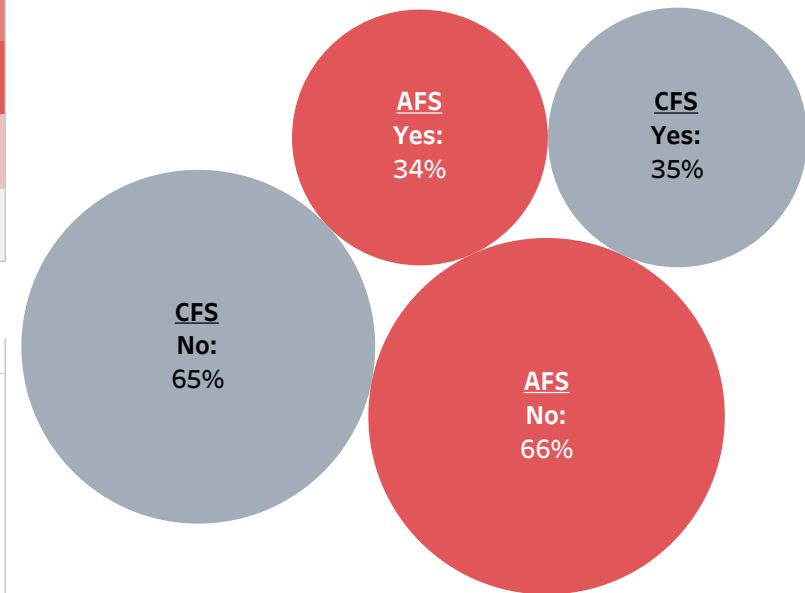The NCI Family Surveys help to measure staff knowledge and stability, as well as family knowledge of reporting processes. These surveys are mailed to/completed by the families of people receiving Division services. The **Adult Family Survey (AFS)** is mailed to families of adults (age 18+) with IDD, while the **Child Family Survey (CFS)** is mailed to the families of children (< age 18) with IDD.

Do support workers have the right information and skills to meet your family's needs?

	AFS	CFS
Always	47%	36%
Usually	45%	48%
Sometimes	6%	15%
Seldom or Never	2%	1%

Do your family member's support workers change too often?

AFS Yes: 34%

CFS Yes: 35%

CFS No: 65%

AFS No: 66%

Do you know how to report abuse or neglect related to your family member?
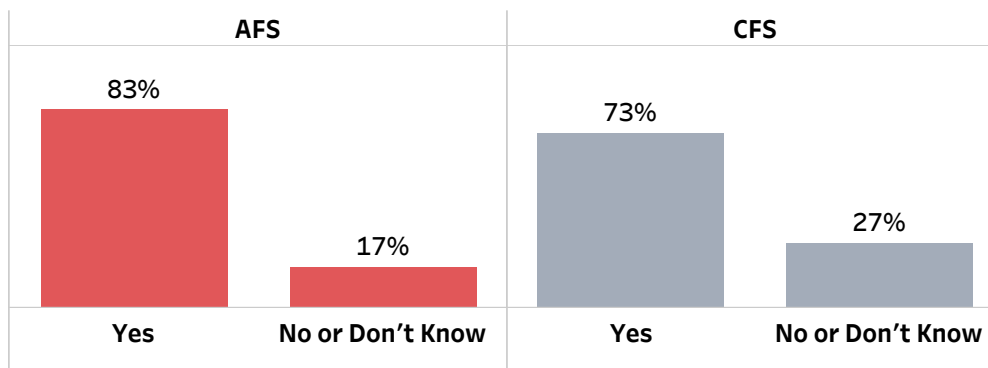
AFS
- Yes 83%
- No or Don't Know 17%

CFS
- Yes 73%
- No or Don't Know 27%

Missouri Department of Mental Health
DEVELOPMENTAL DISABILITIES
DIVISION OF DEVELOPMENTAL DISABILITIES

State Operated Programs Workforce

Count of Consumers by Program: June 2024

Grand Total	423
Bellefontaine Habilitation Center	88
Higginsville Habilitation Center	44
Northwest Community Services	117
Southeast Missouri Residential Services	64
Southwest Community Services	37
St Louis Developmental Disabilities Treatment Center	74

Direct Support Professional Absenteeism Reasons

	Jan 2024	Feb 2024	Mar 2024
# of Staff Holdovers (volunteer/manda..	1,825	2,764	2,790
Call-ins (unexpected)	806	775	1,031
No Call/ No Show	176	112	168
Pre-Approve Leave (ie. FMLA, vacation, etc.)	1,828	1,951	2,111

Direct Support Professional Staffing by Shift April 2024

April 2024

	Day	Evening	night
Need	7,747	6,574	5,425
Showed	6,888	5,970	5,059

■ Need ■ Showed

Percent Staffed

BHC	Need	3,739
	Showed	4,059
HHC	Need	1,301
	Showed	1,166
HOPE	Need	366
	Showed	359
NWCS	Need	4,265
	Showed	3,746
OB	Need	598
	Showed	487
SEMORS: Pop..	Need	1,904
	Showed	1,408
SEMORS: Sike..	Need	1,375
	Showed	1,107
South County	Need	1,432
	Showed	1,353
St. Charles	Need	2,186
	Showed	2,077
SWCS	Need	2,580
	Showed	2,155

Direct Support Professional Filled Position Changes

	Jan 2024	Feb 2024	Mar 2024	Apr 2024
Employees Started	46	68	54	50
Employment Ended	53	41	50	52
Net Employee Change	-7	27	4	-2

	April 2024		
	Employees Started	Employment Ended	Net Employee Change
BHC	8	9	-1.00
HHC	15	14	1.00
HOPE	2	2	0.00
NWCS - Higgi..	5	4	1.00
NWCS - Mars..	0	4	-4.00
NWCS - Rayt..	2	0	2.00
OB	0	0	0.00
SEMORS: Po..	5	2	3.00
SEMORS: Sik..	2	4	-2.00
South County	3	2	1.00
St. Charles	6	1	5.00
SWCS	2	10	-8.00

Persons Presenting to a Behavioral Health Crisis Center

Admitted: 2,950, 3,078, 3,434, 3,138, 3,262, 3,215, 2,919, 2,814, 537→ (2,916), 2,888, 3,059

Not Admitted: 237, 246, 221, 215, 225, 122, 152, 537, 430, 367, 584

Jun 23 – Apr 24

- **Admitted**
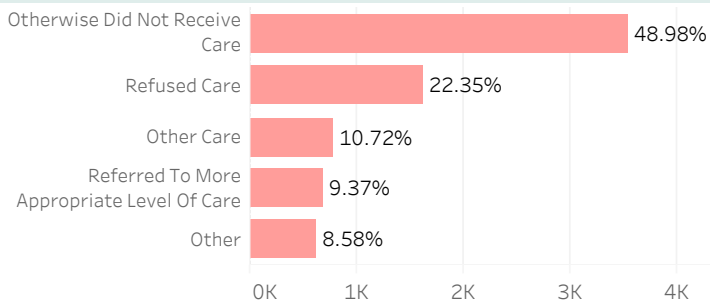- **Not Admitted**
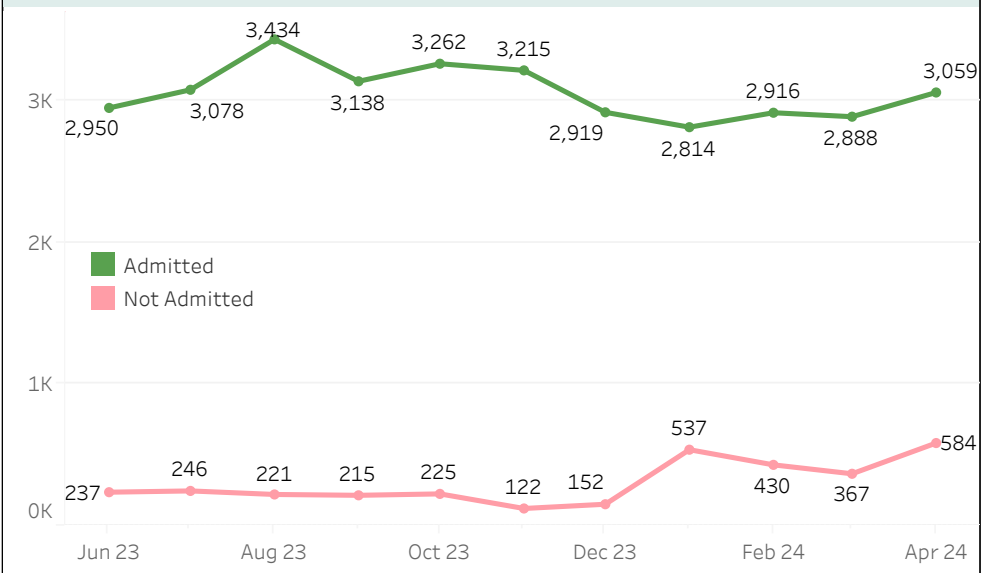
For those presenting at a BHCC:

90.99% were admitted
9.01% were not admitted

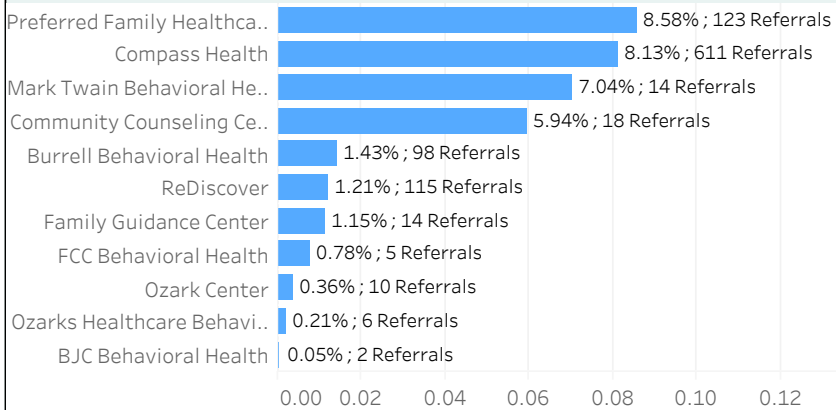**62.81%** sought help for Mental Health
17.11% sought help for Substance Use

BHCC Reason Not Admitted

Reason	%
Otherwise Did Not Receive Care	48.98%
Refused Care	22.35%
Other Care	10.72%
Referred To More Appropriate Level Of Care	9.37%
Other	8.58%

Persons by Age Group

Age	%
Null	0.23%
<13	2.16%
13-17	3.70%
18-24	15.84%
25-34	27.81%
35-44	24.50%
45-54	14.49%
55-64	8.45%
65-84	2.75%
>84	0.07%
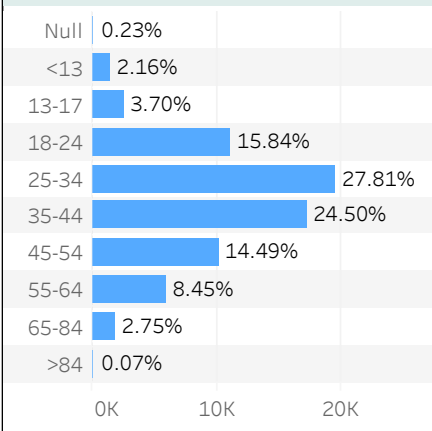
Percent of Referrals that are Law Enforcement

Provider	% ; Referrals
Preferred Family Healthca..	8.58% ; 123 Referrals
Compass Health	8.13% ; 611 Referrals
Mark Twain Behavioral He..	7.04% ; 14 Referrals
Community Counseling Ce..	5.94% ; 18 Referrals
Burrell Behavioral Health	1.43% ; 98 Referrals
ReDiscover	1.21% ; 115 Referrals
Family Guidance Center	1.15% ; 14 Referrals
FCC Behavioral Health	0.78% ; 5 Referrals
Ozark Center	0.36% ; 10 Referrals
Ozarks Healthcare Behavi..	0.21% ; 6 Referrals
BJC Behavioral Health	0.05% ; 2 Referrals

Average Time Spent by Law Enforcement
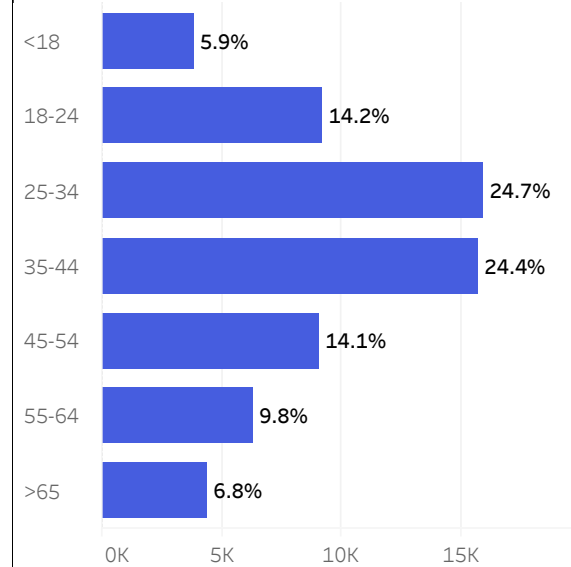
Provider	Time
Ozark Center	21.00 minutes
Mark Twain Behaviora..	17.46 minutes
Family Guidance Center	13.00 minutes
Ozarks Healthcare Be..	12.67 minutes
Community Counselin..	9.73 minutes
FCC Behavioral Health	8.50 minutes
ReDiscover	7.31 minutes
Preferred Family Heal..	6.29 minutes
Compass Health	5.04 minutes
Burrell Behavioral Hea..	1.26 minutes

Community Behavioral Health Liaison (CBHL) Referrals

1,920
1,832
1,963
1,706
1,915
1,746
1,533
1,874
1,694
1,533
1,625
307

Jun 23   Aug 23   Oct 23   Dec 23   Feb 24   Apr 24

CBHL Contact Success Rate

39.93%

0%   10%   20%   30%   40%   50%   60%   70%   80%   90%   100%
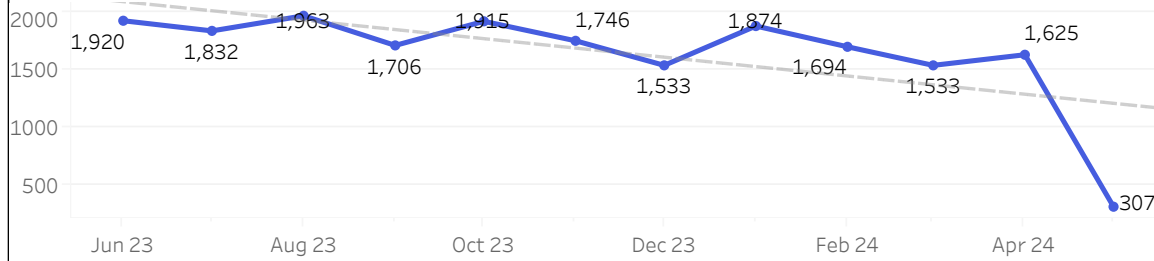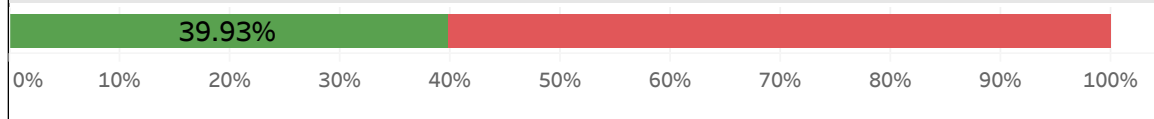
CBHL Successful Contacts
7,845

Contacts with IDD Diagnosis
701
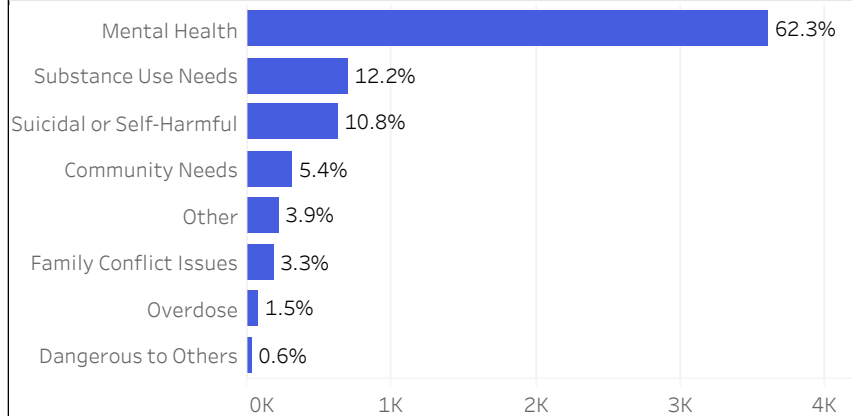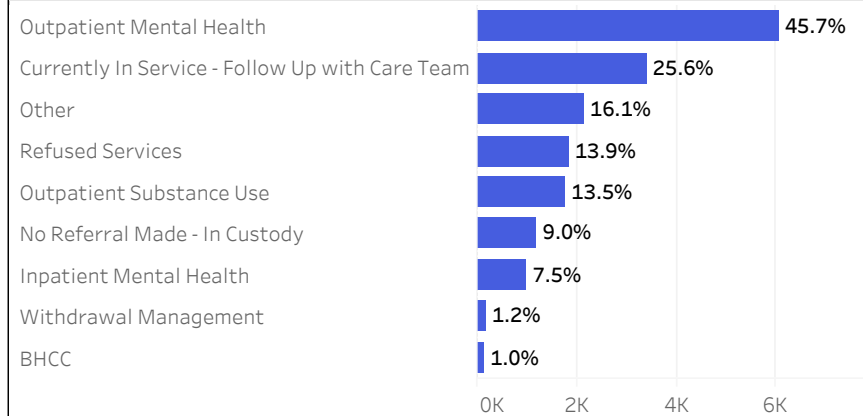
Referrals by Age Group

Age Group	Percent
<18	5.9%
18-24	14.2%
25-34	24.7%
35-44	24.4%
45-54	14.1%
55-64	9.8%
>65	6.8%

0K   5K   10K   15K

CBHL Primary Referral Reason

Reason	Percent
Mental Health	62.3%
Substance Use Needs	12.2%
Suicidal or Self-Harmful	10.8%
Community Needs	5.4%
Other	3.9%
Family Conflict Issues	3.3%
Overdose	1.5%
Dangerous to Others	0.6%

0K   1K   2K   3K   4K

CBHL Outcome of Referrals

Outcome	Percent
Outpatient Mental Health	45.7%
Currently In Service - Follow Up with Care Team	25.6%
Other	16.1%
Refused Services	13.9%
Outpatient Substance Use	13.5%
No Referral Made - In Custody	9.0%
Inpatient Mental Health	7.5%
Withdrawal Management	1.2%
BHCC	1.0%

0K   2K   4K   6K

Youth Behavioral Health Liaison Referrals by Month

Line chart of # of Referrals by month:
- Jun 23: 272
- (Jul 23): 237
- Aug 23: 290
- (Sep 23): 410
- Oct 23: 427
- (Nov 23): 410
- Dec 23: 323
- (Jan 24): 298
- Feb 24: 481
- (Mar 24): 384
- Apr 24: 126

YBHL Referrals by Age

Bar chart:
- 18 - 24 (Transition Aged Youth): 9.8%
- <18 (Youth): 88.5%
- Other: 1.7%
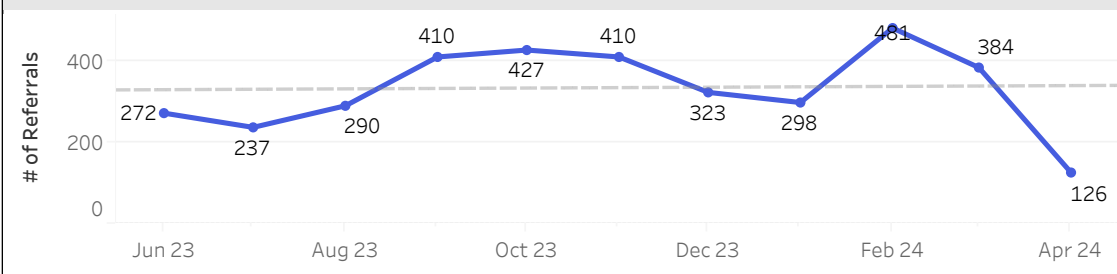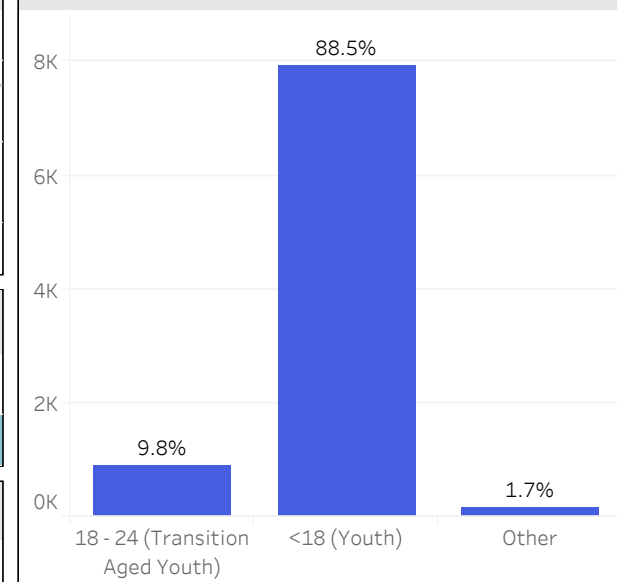
YBHL Contact Success Rate

57.59%

(scale 0% to 100%)
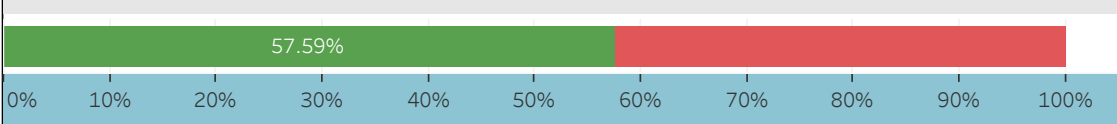
YBHL Successful Contacts	YBHL Contacts with IDD Diagnosis
5,149	397

YBHL Primary Referral Reason
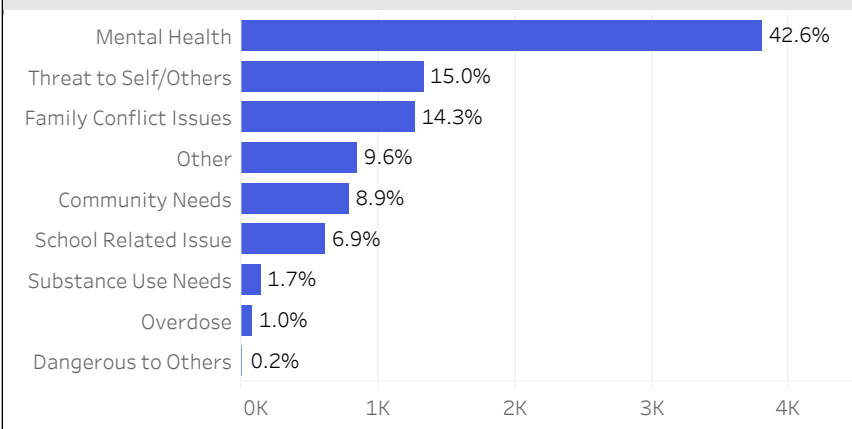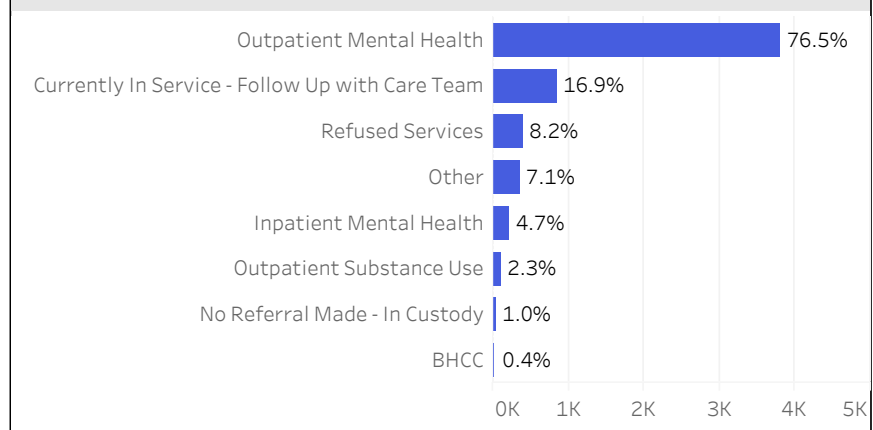
Reason	Percent
Mental Health	42.6%
Threat to Self/Others	15.0%
Family Conflict Issues	14.3%
Other	9.6%
Community Needs	8.9%
School Related Issue	6.9%
Substance Use Needs	1.7%
Overdose	1.0%
Dangerous to Others	0.2%

YBHL Outcome of Referral

Outcome	Percent
Outpatient Mental Health	76.5%
Currently In Service - Follow Up with Care Team	16.9%
Refused Services	8.2%
Other	7.1%
Inpatient Mental Health	4.7%
Outpatient Substance Use	2.3%
No Referral Made - In Custody	1.0%
BHCC	0.4%

Primary Substances at Program Admission and Polysubstance Indicators

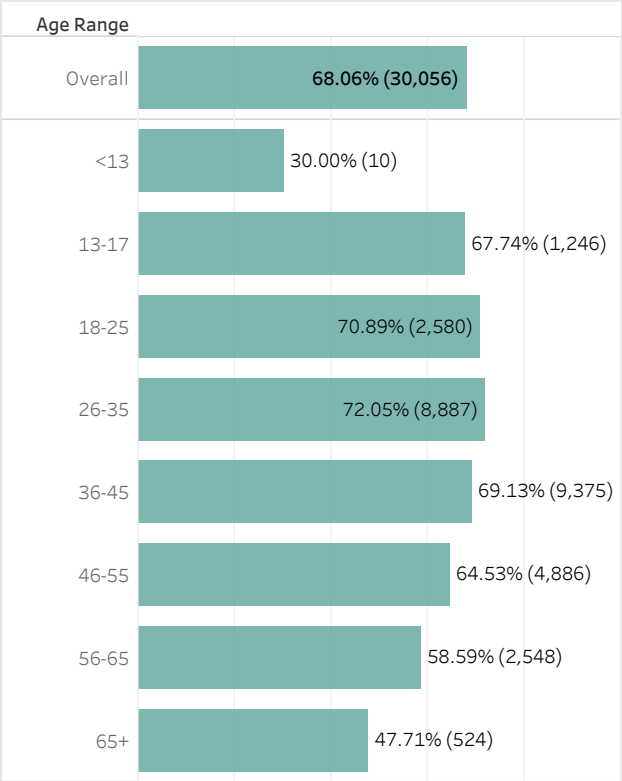**Program Admissions for the time period:**
6/12/2023 to 6/10/2024

Programs Included
All

Primary Substances at Program Admission

Methamphetamine
(9,733)
32.38%

Alcohol
(8,929)
29.71%

Cocaine
(858)
2.85%

Opioids
(6,883)
22.90%

Marijuana
(3,158)
10.51%

Other Drugs
(282)
0.94%

Other Stimulants
(213)
0.71%
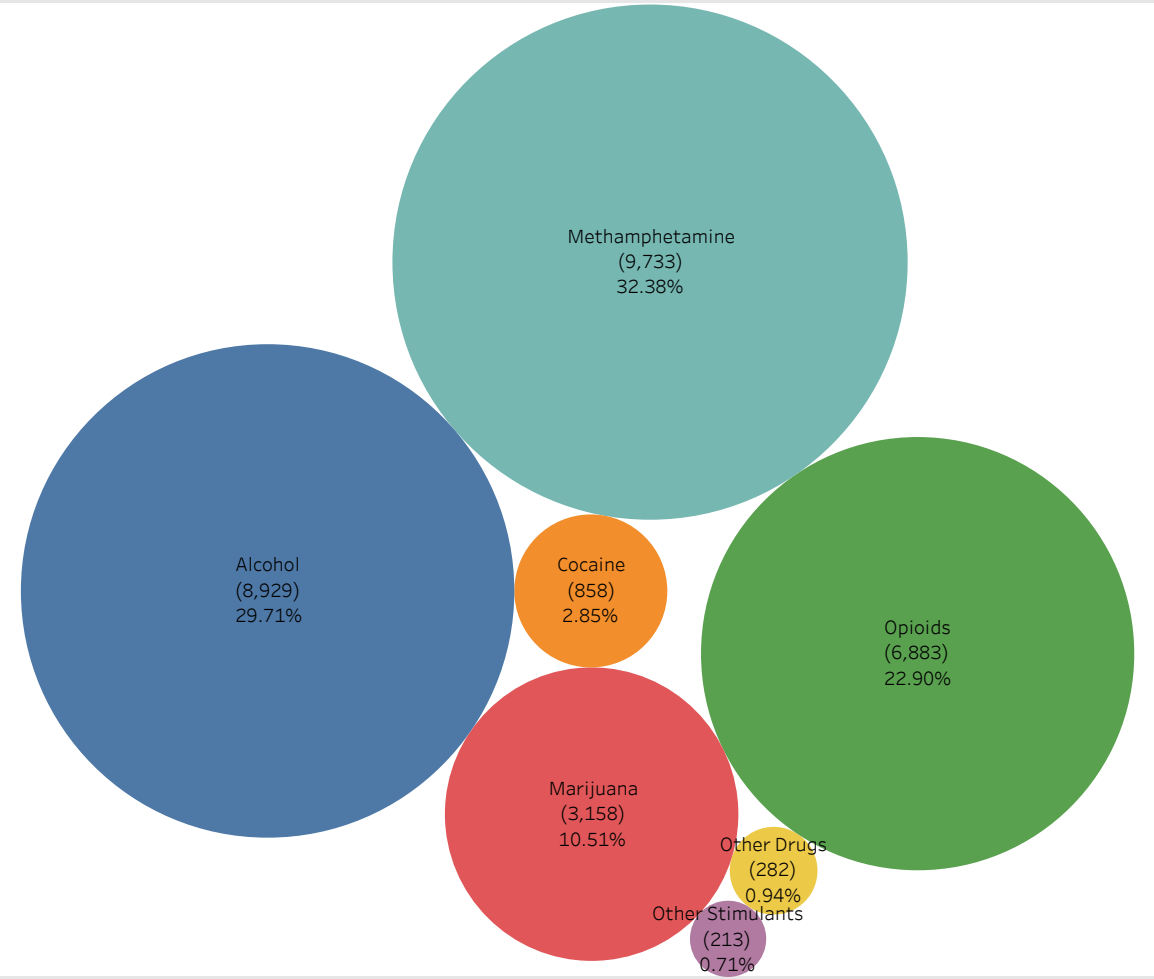
% of Program Admissions with Indicated Polysubstance Issue

Age Range

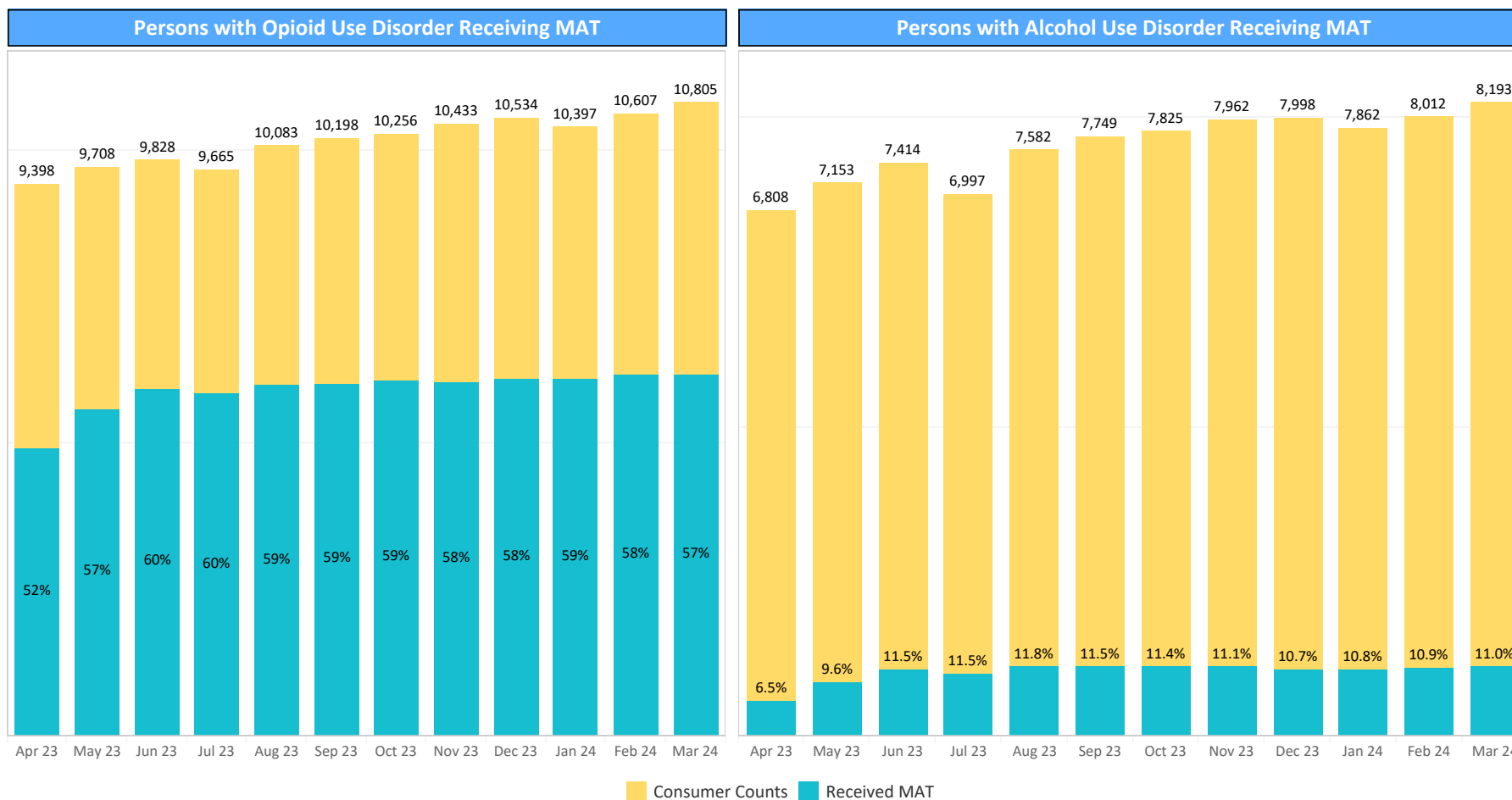|	
Overall	68.06% (30,056)
<13	30.00% (10)
13-17	67.74% (1,246)
18-25	70.89% (2,580)
26-35	72.05% (8,887)
36-45	69.13% (9,375)
46-55	64.53% (4,886)
56-65	58.59% (2,548)
65+	47.71% (524)

The chart above shows the percent of program admissions where the individual's assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.
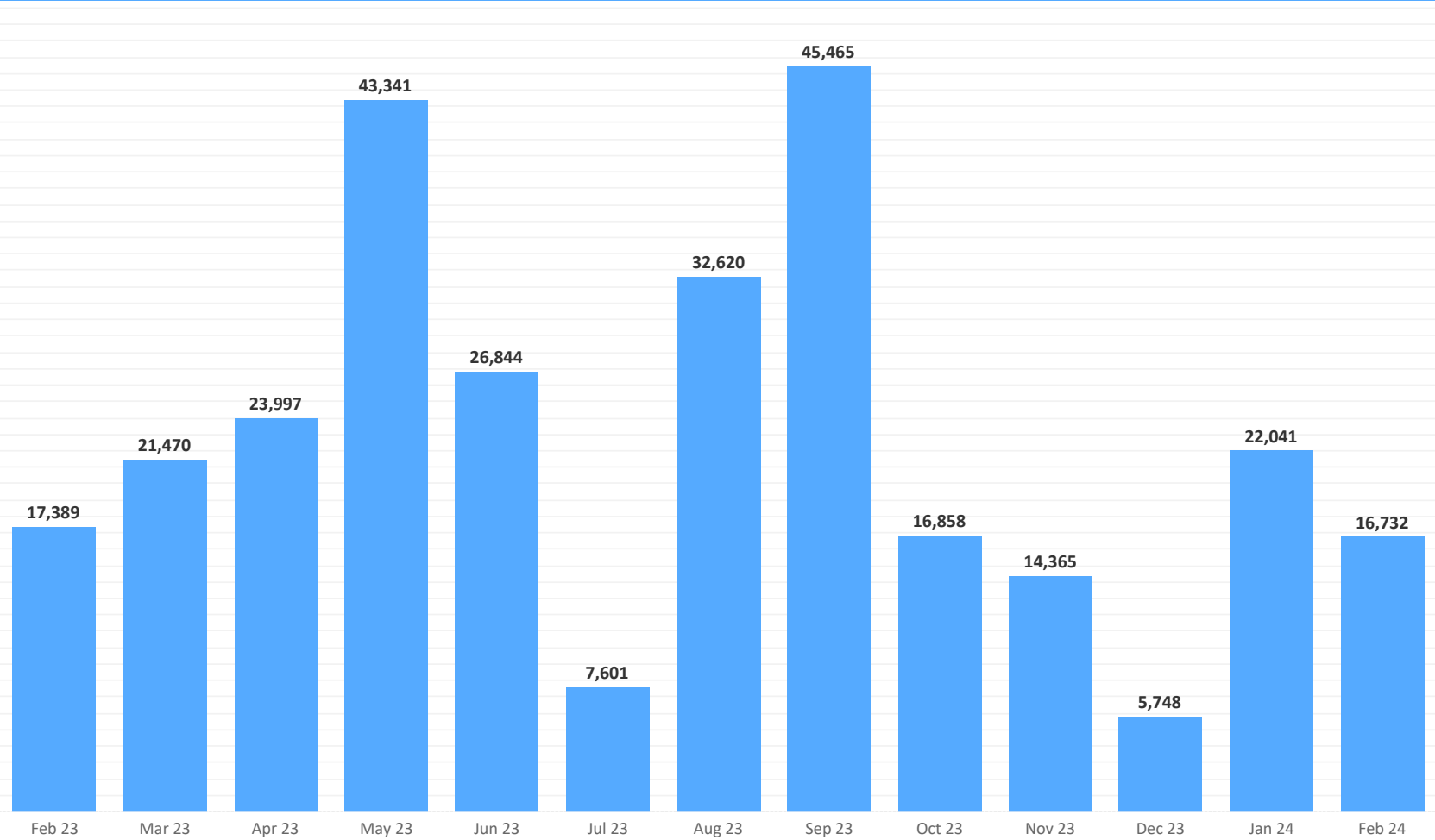
DBH
Division of Behavioral Health

Medication Assisted Treatment (MAT) for substance use disorders continues to be a focus for the Division of Behavioral Health. MAT is primarily focused on the treatment of alcohol use disorders and opioid use disorders. The charts below show the total number of persons in "active" treatment by month and the percentage of those receiving MAT medication for the specified month. These data are limited to medications paid for by DMH or by Medicaid. Treatment providers may also provide MAT services through local grants or other funding sources not found in the available data.

Note: This data is refreshed at the beginning of each month. The data is lagged by three months in order to allow Medicaid and DMH billing to occur.

Persons with Opioid Use Disorder Receiving MAT

Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24
9,398	9,708	9,828	9,665	10,083	10,198	10,256	10,433	10,534	10,397	10,607	10,805
52%	57%	60%	60%	59%	59%	59%	58%	58%	59%	58%	57%

Persons with Alcohol Use Disorder Receiving MAT

Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24
6,808	7,153	7,414	6,997	7,582	7,749	7,825	7,962	7,998	7,862	8,012	8,193
6.5%	9.6%	11.5%	11.5%	11.8%	11.5%	11.4%	11.1%	10.7%	10.8%	10.9%	11.0%

Legend: Consumer Counts | Received MAT

Total Narcan Kits Distributed across Grants

Month	Value
Feb 23	17,389
Mar 23	21,470
Apr 23	23,997
May 23	43,341
Jun 23	26,844
Jul 23	7,601
Aug 23	32,620
Sep 23	45,465
Oct 23	16,858
Nov 23	14,365
Dec 23	5,748
Jan 24	22,041
Feb 24	16,732

These data show the number of Narcan kits distributed across all opioid related grants by month.

DBH Inpatient Facility Current Vacancy Rates

Vacancy %

- Dietitians: 25.58%
- Environmental Services: 12.96%
- Food Services: 12.26%
- Licensed Practical Nurses: 37.67%
- Registered Nurses: 22.83%
- Psychiatrists: 44.73%
- Psychologists: 43.06%
- Social Workers: 72.62%
- Support Care Assistants: 6.56%
- Security Support Care Assistants: 13.70%

0% — 50%
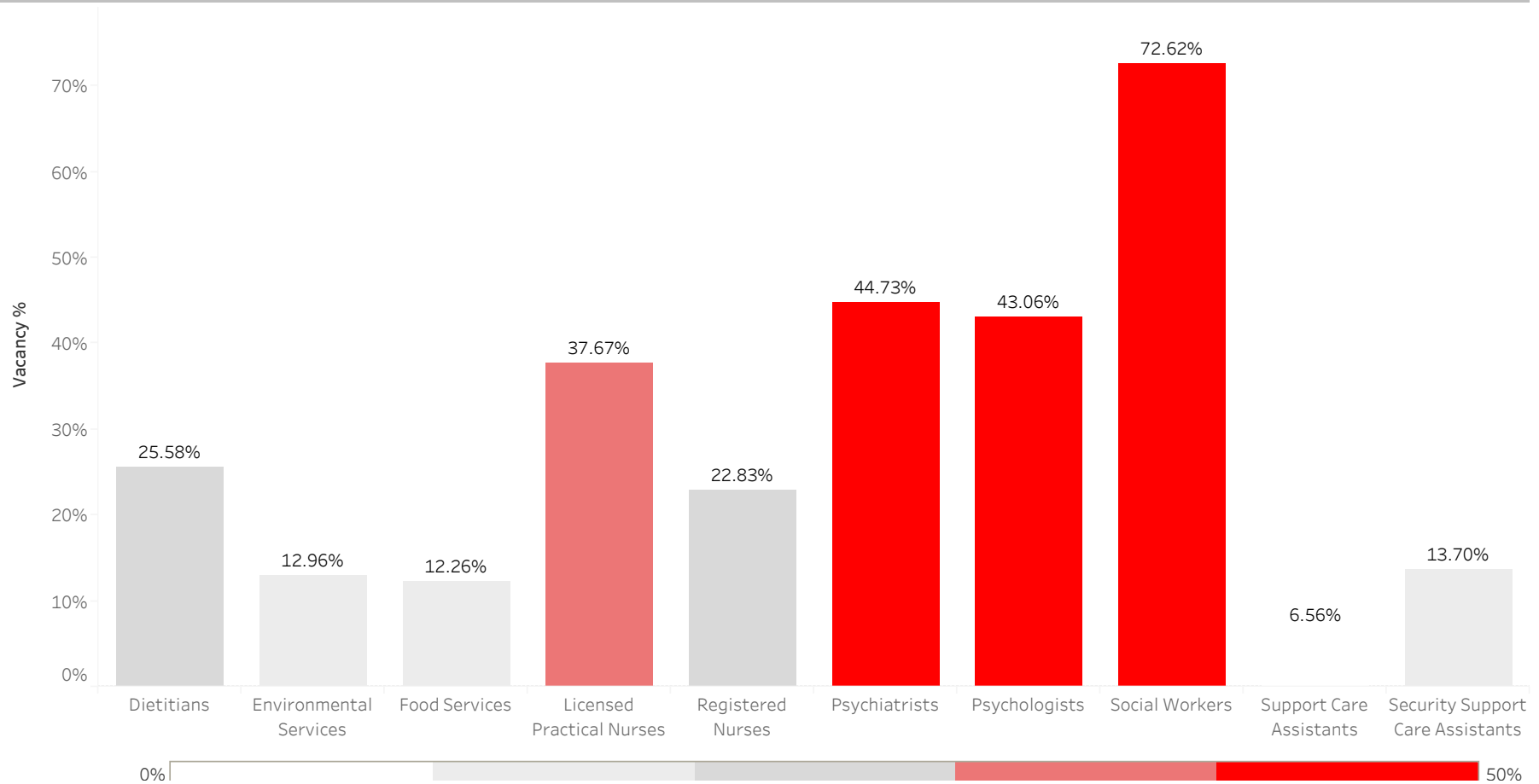
Inpatient facilities often cover shifts using voluntary second appointments, part-time appointments, voluntary overtime, mandated overtime, and by using staff from contracted staffing agencies. In some cases, vacancy rates reduce the number of beds available for use at facilities.

Security Support Care Assistants are utilized at Fulton State Hospital within the high security units and the sex offender rehabilitation and treatment units at both Fulton State Hospital and Southeast Missouri Mental Health Center.